

COVID19 Support Services & Information for Agribusiness

Support Service/Information	Provider	Description	Contact
STATE & FEDERAL GOVERNMENT WEBSITES			
Australian Government (COVID19)	Australian Government	Current information on the federal government response.	https://www.australia.gov.au/
Queensland Government (COVID19)	QLD Government	Current information on the state government response. A COVID-19 bulletin update will be released daily.	https://www.covid19.qld.gov.au/
SUPPLY CHAIN & TRADE			
Supply chain support & assistance	Department of State Development, Manufacturing, Infrastructure & Planning (DSDMIP)	The Queensland Government is committed to assisting Queensland manufacturers and businesses that are currently impacted by the ongoing coronavirus situation. If you are finding it difficult to obtain vital materials and supplies to remain open you can complete the supply matching request form.	DSDMIP Homepage: www.statedevelopment.qld.gov.au/ Supply matching request form: www.dsdmip.qld.gov.au/index.php/industry/industry-support-dsd/manufacturer-s-supply-matching-request-form/view/form
Trade Barriers Register	Export Council of Australia	Agribusiness are encouraged to register their trade barriers online. Registering a trade barrier will provide visibility and help resolve trade barriers affecting Australian business.	www.tradebarriersregister.com.au/
Information for importers of stock feeds	Australian Government	Information for importers and prospective importers of processed plant-based stock feed product in relation to potential product delays.	www.agriculture.gov.au/import/industry-advice/2020/43-2020
QLD Border Restrictions & Border Passes	Queensland Government	Overview of Queensland Border Restrictions including interstate/international arrivals, exemptions, freight & logistic considerations.	Border Restrictions Webpage: www.qld.gov.au/about/newsroom/queensland-border-restrictions Border Pass: www.qld.gov.au/border-pass
WORKFORCE AVAILABILITY			
Workforce availability factsheet	Department of Agriculture & Fisheries, Queensland Government	COVID-19 may impact your ability to source harvesting and production workers. While there may still be numerous overseas workers available, significant disruption to seasonal worker numbers could occur in various regions. Options for recruiting workers: <ul style="list-style-type: none"> • Harvest trail: https://jobsearch.gov.au/harvest • To lodge job vacancies: https://jobsearch.gov.au/ • Licenced labour hire service providers: https://www.labourhire.qld.gov.au/ • Seasonal worker programme: https://www.employment.gov.au/seasonal-worker-programme • Pacific Labour Mobility Scheme: https://www.dfat.gov.au/geo/pacific/engagement/pacific-labour-mobility/Pages/default 	To view the Coronavirus Workforce Availability factsheet, click here .
WORKPLACE RISK MANAGEMENT			
Identifying & managing the work health & safety risks	Worksafe QLD	Information on self-quarantine, preventing the spread of infection at work, personal protective equipment, health & safety for telecommuters.	https://www.worksafe.qld.gov.au/news/2020/coronavirus-covid-19-workplace-risk-management
Employer responsibilities and workplace safety	Worksafe QLD	Employer FAQ's.	https://www.worksafe.qld.gov.au/claims-and-return-to-work/novel-coronavirus-covid-19-faqs/employer-faqs
BUSINESS ASSISTANCE & INDUSTRY SPECIFIC INFORMATION			
Enquiries about industry impacts and business assistance	Business Queensland, QLD Government	Services: <ul style="list-style-type: none"> • Financial Assistance • Industry support • Supply chain & cashflow • Managing staff • Business support & advice • Health advice 	https://www.business.qld.gov.au/ To view the business support factsheet, click here .
Animal Health	Queensland Government	Information around caring for welfare of your animals during COVID-19 response	https://www.business.qld.gov.au/industries/farms-fishing-forestry/agriculture/livestock/animal-welfare/covid-animals
DrumMuster Program	DrumMuster	DrumMuster program will cease all future operations until further notice. Information current as of 27/03/2020.	http://www.drummuster.org.au/
Commercial Fishing Industry Assistance	Department of Agriculture & Fisheries, QLD Government	The Queensland Government is funding a \$3.66 million commercial fishing industry assistance package, including:	https://www.business.qld.gov.au/industries/farms-fishing-forestry/fisheries/coronavirus-support

		<ul style="list-style-type: none"> waiving tropical rock lobster and coral trout quota fees for the first 6 months of 2020, and fishing boat licence fee waivers for these and other fisheries affected by coronavirus, such as mud crab expanding the tropical rock lobster fishery area for 3 months. This will reduce operating costs for quota holders and allow fishers to sell product into other markets while maintaining crew and jobs in the short term 	
FINANCIAL ASSISTANCE			
Job Support Loans	QRIDA	Applications are now open for the Queensland Government's \$500 million COVID-19 Jobs Support Loan scheme. This scheme is for Queensland businesses and non-profit organisations financially affected by COVID-19 to retain employees and maintain their operations. Low interest loans of up to \$250,000 are available to assist with carry-on expenses such as employee wages, rent and rates and other related expenditure. Eligible business types include sole traders, partnerships, private and public companies and Trusts.	http://www.qrida.qld.gov.au/current-programs/covid-19-business-support/queensland-covid19-jobs-support-scheme
Payroll Tax Support	QLD Government	You may be eligible for one or more of a range of payroll tax relief measures as a result of the impacts of coronavirus.	https://www.business.qld.gov.au/running-business/employing/payroll-tax/lodging/coronavirus-tax-relief
Market diversification & resilience grants	Department of Agriculture & Fisheries, QLD Government	DAF are providing assistance for businesses impacted by the coronavirus (COVID-19) outbreak through the Market Diversification and Resilience Grants (MDRG) program. The MDRG program will benefit Queensland agriculture, food and fishing exporters and their critical supply chain partners, as well as industry organisations working with exporters to build resilience by diversifying into new markets (international or interstate). Project grants of up to \$50,000 (excluding GST) will be available to support project activities including, but not limited to: <ul style="list-style-type: none"> market evaluation studies market visits staff training new equipment such as refrigeration boat modifications necessary to meet market requirements 	https://www.business.qld.gov.au/industries/farms-fishing-forestry/agriculture/agribusiness/market-diversification-resilience-grants
Business Loan Relief	Australian Banking Association	Australian banks have hardship teams ready to help. If you're dealing with the impact of the COVID-19 pandemic, or drought, bushfire or flood, there are practical ways your bank can help. The type of assistance will depend on individual circumstances.	https://www.ausbanking.org.au/campaigns/financial-hardship/
Business financial advice	Rural Financial Counselling Service (RFCS), Southern Queensland	Rural Financial Counselling Service Southern Queensland (FRCS-SQ) provides free, impartial, confidential and responsive rural financial counselling services across Southern Queensland.	https://www.rfcssq.org.au/
WELLBEING SUPPORT			
Community Support Services	Department of Communities, Disability Services & Seniors, QLD Government	List of region specific community support services available across central Queensland, including: <ul style="list-style-type: none"> Family support & advisory services Community support services Emergency Relief Housing & Tenancy Material Support Assistance 	To view the community support services flyer click here .

The information in this document is current as of 31/03/2020 and is subject to change. Please refer to the respective websites for current information and updates.

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